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**Research Area** : Information Systems

## **SYLLABUS OF COURSES SELECTED FOR COMPREHENSIVE EXAMINATION**

### **1. MS6031: Data Analysis for Research**

- Introduction to statistics and descriptive statistics – scatter plot, box plot, contingency table, histogram, measures of central tendency, measures of dispersion
- Probability distribution – Uniform Distribution, Bernoulli Distribution, Binomial Distribution, Poisson Distribution, Geometric Distribution, Exponential Distribution, Negative Binomial Distribution, Normal Distribution and Binomial approximation
- Central Limit Theorem
- Inferential statistics – Confidence Interval, Population and Sample
- Hypotheses testing – single sample z test, single sample t test, chi squared test of variance, proportion z test, two sample z test, two sample t test, paired t test, two sample proportion z test, chi squared test of independence
- Type 1 and type 2 errors
- Multi sample tests – ANOVA and Regression

### **2. MS 7080: Research Methodology in Business and Management**

- What is Research? – What is knowledge? - Theory, knowledge and research
- Types of Research – Descriptive and Casual research – Conceptual and Experimental Research
- The Scientific Approach – Philosophy and the roots of science; what is science? – Scientific knowledge and the scientific method
- The Interpretive Approach – the emergence of alternative methods of knowing; interpretative research traditions; implications of interpretive research
- Theory and Hypotheses – What is a theory? Theory building vs. Theory testing, conceptualization and hypothesis testing
- Research Design – Purpose of research design – the experimental approach – Cross-sectional designs; Longitudinal designs; case study designs and action research
- Qualitative and Quantitative research in Management: Social constructionism, Ethnography, Case study research, Narrative studies, Grounded theory, Surveys and Experiments

### **3. MS 5260: Management Information Systems**

- Introduction, Information systems and their classification, IT architecture and infrastructure, IT, business and strategy
- Data management: data bases, data warehouses and beyond, Enterprise information systems for operational efficiency and automation, Introduction to e-commerce, e-business and beyond
- Business case for IT, make or buy, measuring benefits, Information technology acceptance, IT services management, frameworks, IT security
- Competing on IT, DSS, & Business intelligence systems

#### 4. **MS6840: Data Warehousing and Data Mining**

- Vocabulary of business analytics, business value of analytics, BI architecture, adoption,
- Fundamentals of data management, data quality, RDBMS, SQL, data warehousing, OLAP, big data and analytics,
- Data mining process, statistical learning, over view of data mining techniques, regression analysis, Classification, techniques, classifier performance, scoring models, classification using decision trees; implementation in R: problem of targeted mailing,
- Cluster analysis, clustering techniques, implementation in R: clustering for segmentation and profiling,
- Machine learning, artificial neural networks for time series modeling, implementation in R: financial time series modeling using ANN,
- Mining the web: Text mining, process, key concepts, sentiment scoring, text mining using R- the case of a movie discussion forum, summary

#### 5. **MS5810: Decision Support Systems**

- DSS Configurations, What Is a DSS?, Characteristics and Capabilities of DSS, Components of DSS, The Data Management Subsystem, The Model Management Subsystem,
- The User Interface (Dialog) Subsystem, The Knowledge-Based Management Subsystem, The User, DSS Hardware, DSS Classifications
- MSS Modeling, Static and Dynamic, Models Certainty, Uncertainty, and Risk, Influence Diagrams, MSS Modeling with Spreadsheets, Decision Analysis of a Few Alternatives (Decision Tables and Decision Trees),
- Presentation of Papers
  - i. Keeney, Ralph L., Howard Raiffa, and John S. Hammond. "Hidden Traps in Decision Making." *Harvard Business Review* (1998).
  - ii. Mayer, Future trends in Model Management Systems, *Decision Support Systems*, Vol. 22,, pp. 325-335, 1998

- iii. Power and Sharda, "Model driven decision support systems: concepts, research directions," *Decision Support Systems*, Vol. 43, pp. 1044-1061, (2007)
- iv. Kwan, Fong and Wong, "An e-customer behavior model with online analytical mining for internet marketing planning," *Decision Support Systems*, Vol. 41, pp. 189-204, (2005)
- v. Lee et al. "Visualization and analysis of clickstream data of online stores for understanding web merchandising," *Data Mining and Knowledge Discovery*, Vol. 5, pp. 59-84, (2001).